Savvas Subprocessors List

To support delivery of our products and services, Savvas Learning Company LLC may engage and use data processors or other contractors with access to certain personally identifiable information (PII) regarding our customers. Below is a list of the identity and role of each data subprocessor. We have evaluated the subprocessors' data handling practices to ensure that they protect your personal information in accordance with Savvas policies. Please note that subprocessors will be involved only to the extent listed. This list may be updated periodically, and customers should consult this page for any changes.

Subprocessors Who Perform Services for All Products

Subprocessor	Subprocessor Service	Personal Information Shared	Data Location
Amazon Web Services, Inc.	Cloud services provider	Encrypted data for performance of web-based products	United States
Google, Inc.	Cloud services provider	Encrypted data for analytics and web-based Google Classroom integration features	United States
MongoDB, Inc.	Class roster support and user data storage	Encrypted storage for user data service (Atlas)	United States
Sykes Enterprises, Incorporated	Customer service and technical support	May access customer data as needed to provide customer support services No hosting of customer data	United States
DataDog	Cloud services monitoring & security	Receive principal data as part of their performance request monitoring that may contain PII, such as username	United States / Canada
Pendo.io Inc.	Customer analytics & journey mapping, communication, and tours	Browser page interactions	United States

Subprocessors Who Perform Services for Literacy Products

Subprocessor	Subprocessor Service	Personal Information Shared	Data Location
Magic Software, Inc.	Integrated software; LTI integration	Only student name would be passed to the vendor to facilitate connectivity between vendor's tools with applicable Savvas products[1]	United States
Blackboard, Inc.	Integrated software; LTI integration	Only student name and information submitted by student as part of class assignment would be passed to the vendor to facilitate connectivity between vendor's tools with applicable Savvas products[2]	United States
Turnitin, LLC	Integrated software; LTI integration	Only student name and information submitted by student as part of class assignment would be passed to the vendor to facilitate connectivity between vendor's tools with applicable Savvas products[3]	United States
Lucky Orange	Customer analytics & journey mapping	Receive browser page interactions with redacted text Kept 90 days or less	United States

Subprocessors Who Perform Services for Science Products

Subprocessor	Subprocessor Service	Personal Information Shared	Data Location
Flinn Scientific Inc.	Integrated software; LTI integration	Generally, only student name would be passed to the vendor to facilitate connectivity between vendor's tools with applicable Savvas products[4]	United States
Labster	Integrated software; LTI integration	Generally, only student name would be passed to the vendor to facilitate connectivity between vendor's tools with applicable Savvas products	United States
BoClips	Integrated software; LTI integration	Generally, only student name would be passed to the vendor to facilitate connectivity between vendor's tools with applicable Savvas products	United States

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[1] *Reading Spot* application for literacy
[2] SafeAssign plagiarism checker
[3] *myPerspectives* plagiarism checker in TX, TN, and FL only
[4] Virtual reality laboratory and supplemental activities

Beyond Labz	Integrated software; LTI integration	Generally, only student name would be passed to the vendor to facilitate connectivity between vendor's tools with applicable Savvas products	United States

Subprocessors Who Perform Services for Math Products

Subprocessor	Subprocessor Service	Personal Information Shared	Data Location
Brainingcamp	Integrated software; LTI integration	Generally, only student name would be passed to the vendor to facilitate connectivity between vendor's tools with applicable Savvas products	United States

Subprocessors Who Perform Services for Pre-K Products

Subprocessor	Subprocessor Service	Personal Information Shared	Data Location
Unite for Literacy	Video resources; LTI integration	Generally, only student name would be passed to the vendor to facilitate connectivity between vendor's tools with applicable Savvas products[5]	United States

Subprocessors Who Perform Occasional Development and Maintenance as Needed

Subprocessor	Subprocessor Service	Personal Information Shared	Data Location
Happiest Minds Technologies Pvt. Ltd.	Consulting	No regular access to data and no data stored; however, we may occasionally provide production data as needed for cloud management consulting, migration services and server support	United States
Playpower Labs, Inc.	Consulting	No regular access to data and no data stored; however, we may occasionally provide production data as needed for production support consulting and troubleshooting	United States
LearningMate, Inc.	Software development and technical maintenance	No regular access to data and no data stored; however, we may occasionally provide production data as needed for production support for iLit products	United States

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[5] Parents can opt-in to optional supplemental video products, and program provides a digital bookshelf.

Subprocessors Who Perform Services for Outlier by Savvas Products

Subprocessor	Subprocessor Service	Personal Information Shared	Data Location
ActiveCampaign	Customer Engagement	Name, email, address, phone number (if applicable)	United States
AuthO	Authentication Services	Usernames, passwords	United States
Canva	Document Creation	Used by students in Prof Comm to make resumes. May include email and any other details a student might put on a resume	United States
CodeGrade	Grading Software, Computer Science	Names, email addresses	United States
Proctorio	Online proctoring service	Photo of ID	United States
Redis	Stores student progress	Email address, student progress data	United States
Segment	Data conduit: sends data from LMS to other platforms	Email address	United States
Tableau Cloud	Data visualizations	Name, email, address, phone number, gender	United States
Typeform	Student registration forms	Name, email, address, phone number, gender	United States
Usernap	In-product help for students and teachers	Email address	United States
Vercel	Customer Engagement	Customer contact information	United States
Yellowdig	Online discussion tool for students	Usernames	United States
Zendesk	Customer support	Name, email address	United States

Subprocessors Who Perform Services for Savvas CTE (formerly Pointful Education) Products

Subprocessor	Subprocessor Service	Personal Information Shared	Data Location
CourseArc	Integrated software; LTI integration	Student name passed to vendor to facilitate connectivity between applicable Savvas products and customer LMSs	United States